



## **A Message to Residents and Families of Hellenic Senior Living of Elkhart**

June 20, 2026

We are aware of a social media video post raising concerns about pest control at our Hellenic Senior Living of Elkhart community.

The health, safety, and well-being of our residents are our highest priorities. When concerns are brought to our attention, they are taken seriously and reviewed promptly in accordance with our established procedures. We understand the concern the video may raise, and we are actively reviewing the matter.

We follow routine monthly pest-management and inspection protocols and work with qualified professionals and regulatory agencies to help maintain a safe, clean, and comfortable living environment across all Hellenic Senior Living communities.

Additionally, we would like to share the following:

- An Indiana State Licensure Survey of Hellenic Senior Living of Elkhart conducted in May 2026 included a review of the issue raised and did not identify deficiencies related to that issue.
- A licensed pest-control provider inspected the community this week, and treatment measures have been applied as appropriate.
- A member of the Hellenic Senior Living corporate leadership team is on site to support the community, review concerns, and assist with ongoing response efforts.
- Residents and family members who raise concerns receive timely updates and responses from community management.

These steps reflect our ongoing commitment to maintaining a safe, healthy, and comfortable environment for our residents.

We remain committed to addressing concerns promptly and responsibly and ensuring our residents continue to receive the quality care and services they deserve.

Residents and family members with questions are encouraged to contact community management directly.

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